**November 2012 Goodwin College and School of Education Ticketing System Report**

**Compiled by:**

**Marisa Low**

**12/04/12**

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| |  |  |  | | --- | --- | --- | | OS count: | iPhone | 0 | |  | Linux | 0 | |  | Macintosh | 17 | |  | Windows NT 4.0 | 1 | |  | Windows XP | 4 | |  | Windows Vista | 3 | |  | Windows 7 | 22 | |
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| Browser Count: | Chrome | 12 |
|  | Internet Explorer 7 | 1 |
|  | Internet Explorer 8 | 4 |
|  | Internet Explorer 9 | 6 |
|  | Mozilla Firefox | 24 |

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| --- | --- | --- |
| Topic Count: | Other | 19 |
|  | Cannot View Presentation | 11 |
|  | Discussion Board | 4 |
|  | Broken Link | 2 |
|  | General Blackboard Learn | 6 |
|  | Quizzes/Tests | 2 |
|  | Presentation/Lecture | 1 |
|  | Assignments | 2 |

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| College Count: | SoTAPS | 13 |
|  | SoE | 30 |
|  | Other | 4 |